

VISTA Assignment Description (VAD)

Title: 2023-2024 VIDA Clinic Member

Sponsoring Organization: WISCONSIN ASSOCIATION OF FREE AND CHARITABLE CLINICS, INC.

Project Name: Wisconsin Association of Free & Charitable Clinics, Inc IV

Project Number: 22VSEWI001

Project Period: 01/01/2023 - 12/30/2023

Site Name: Vida Medical Clinic and Support Services

Focus Area(s)

Primary: Healthy Futures

Secondary:

VISTA Assignment Objectives and Member Activities

Goal of the Overall VISTA Project: VISTA Member will engage with Vida Medical Clinic in partnership with the overall mission “to provide medical, mentoring, and material support to empower individuals to make life-affirming decisions.” The objective of this VISTA includes ensuring quality healthcare for low-income, uninsured, and underinsured patients by: assessing quality control measures and improving clinic workflow to match industry standards of care, enhancing data collection processes, identifying and implementing new technologies to reach and interact with patients, investigating and securing additional funding sources, and exploring possible additional medical/education services to meet needs in the community within the scope of our mission.

Objective of the Assignment

Engage with clinic to monitor and enhance quality control measures.

Member Activity (01/01/2023 - 12/30/2023): Member activity: Engage with Nurse Manager in further identification of applicable standards of excellence and the development of a process/procedure to monitor compliance with medical clinic policies including but not limited to quality assurance, state medical policy guidelines, infection control, general building safety, and data-record management. Provide a transitional workflow process for future VISTA members to ensure standards are up to date.

Objective of the Assignment

Improve and enhance data collection and analysis on all clinic statistics.

Member Activity (01/01/2023 - 12/30/2023): Member activity: Head data collection on monthly statistics for clinic operations, patient demographics, and reach of services. Improve data tools to maximize efficiency and prioritize crucial measures for clinic advancement and community engagement.

Objective of the Assignment

Identify and implement new technologies to reach and interact with patients.

Member Activity (01/01/2023 - 12/30/2023): Member activity: Collaborate with Vida Executive Director, Nurse Manager, Marketing Manager, and Board of Directors members to investigate the use of available and developing technology to improve patient communication, create self-scheduling options, and open access to clinic services via a tele-health visit. Develop continuation plan for future VISTA members to carry out project.

Objective of the Assignment

Investigating and securing additional funding sources for clinic to provide additional resources and possible services.

Member Activity (01/01/2023 - 12/30/2023): Member activity: Engage with Vida Executive Director, Nurse Manager, and Board with investigating possible private, state, and federal grant opportunities. Oversee the preparation of grant applications and the timely reporting of outcomes to the grant-making organizations. Develop continuation plan for future VISTA members to carry out project.

Objective of the Assignment

Investigating additional service opportunities through marketing and community outreach.

Member Activity (01/01/2023 - 12/30/2023): Member activity: Collaborate with Vida Executive Director, Nurse Manager, Marketing/Advancement Manager, and the Vida Board to conduct a community needs assessment through targeted digital marketing campaigns and collaboration with other area non-profits. Oversee community outreach events and opportunities in the Fox Valley including but not limited to attending local health fairs, scheduling education visits and developing materials for local schools, and improving communication and growing relationships with local not-for-profit organizations serving our target demographic. Develop continuation plan for future VISTA members to carry out project.

Objective of the Assignment

Review and make suggestions for improving clinic workflow.

Member Activity (01/01/2023 - 12/30/2023): Member activity: Engage with Medical Clinic Nurse Manager to evaluate current clinic processes for the purpose of improving workflow and efficiencies. Develop procedure manual for future VISTA to review, enhance and advance.

Objective of the Assignment

Foster relationships with other FCCs and organizations offering similar services.

Member Activity (01/01/2023 - 12/30/2023): Member activity: Participate in relationship building and resource sharing with other organizations in the area and across the state to foster intentional partnerships. Maintain Vida's conviction that assisting and learning from other organizations striving for excellence strengthens our communities.