

VISTA Assignment Description (VAD)

Title: VIDA Medical Clinic VISTA

Sponsoring Organization: Wisconsin Association of Free & Charitable Clinics, Inc

Project Name: Wisconsin Association of Free & Charitable Clinics, Inc II

Project Number: 19VSNWI007

Project Period: 09/29/2019 - 02/26/2022

Site Name: Wisconsin Association of Free and Charitable Clinics

Focus Area(s)

Primary: Healthy Futures

Secondary:

VISTA Assignment Objectives and Member Activities

Goal of the Overall VISTA Project: VISTA Member will engage with the Vida Medical Clinic in realizing the overall Vida mission “To Empower Individuals to Make Healthy Life-Affirming Decisions Through Education and Medical Services.” The objectives of this VISTA includes targeting low-income and underinsured patients by: identifying and implementing newer technologies to reach and interact with patients, investigating additional service opportunities through marketing and community outreach, investigating and securing additional funding sources, analyzing quality control measures and monitoring; and, improving clinic workflow, explore possible additional medical/education services to meet needs in the community within the scope of our mission. From 2022-2023

Objective of the Assignment

Identifying and implementing newer technologies to reach and interact with patients.

Member Activity (09/29/2019 - 09/30/2020): Collaborate with Vida Medical Clinic Nurse Manager in full transition to electronic medical records (EMR) with integrated laboratory service and patient communication. Engage with Vida Executive Director, Nurse Manager, the Vida Board Medical Clinic Committee, and the Vida Board Marketing Committee with investigating the use of available and new technology to improve patient communication, create self-scheduling options, and open access to clinic services via a tele-health visit. VISTA will assemble a plan/guide for future VISTA members to follow.

Objective of the Assignment

Investigating additional service opportunities through marketing and community outreach.

Member Activity (09/29/2019 - 09/30/2020): Member Activity: Collaborate with Vida Executive Director, Nurse Manager, the Vida Board Medical Clinic Committee, and the Vida Board Marketing Committee with conducting a community needs assessment through targeted digital marketing campaigns and community outreach opportunities in the Fox Valley including but not limited to attending local health fairs and improving communication and growing relationships with local not for profit organizations serving our target demographic. Create SOW for future VISTA to follow and take over.

Objective of the Assignment

Investigating and securing additional funding sources.

Member Activity (09/29/2019 - 09/30/2020): Member Activity: Engage with Vida Executive Director, Nurse Manager, and the Vida Board Medical Clinic Committee with investigating possible private, state, and federal grant opportunities. Vida's VISTA member will also analyze the preparation of grant applications and the timely reporting of outcomes to the grant-making organization. Develop continuation plan for future VISTA members to carry out project.

Objective of the Assignment

Enhance quality control measures and monitoring.

Member Activity (09/29/2019 - 09/30/2020): Engage with Medical Clinic Nurse Manager in further identification of applicable standards of excellence and the development of a process/procedure to monitor compliance with medical clinic policies including but not limited to quality assurance, infection control, general building safety, and data/record management. Develop mechanism for future VISTA Members to keep all standards up to date.

Objective of the Assignment

Improving clinic workflow

Member Activity (09/29/2019 - 09/30/2020): Member Activity: Engage with medical clinic Nurse Manager with evaluation and improvement of current clinic processes for the purpose of improving workflow and efficiencies. Develop procedure manual for future VISTA to review, enhance and advance.

Objective of the Assignment

Explore possible additional medical/education services to meet unmet needs in the community within the scope of our mission.

Member Activity (09/29/2019 - 09/30/2020): Member Activity: Investigate opportunities for enhanced medical/education services such as expanded STI testing, on site medication, etc. Develop sustainability plan for future VISTA members.