

VISTA Assignment Description (VAD)

Title: Rock River Community Clinic Summer VISTA

Sponsoring Organization: WISCONSIN ASSOCIATION OF FREE AND CHARITABLE CLINICS, INC.

Project Name: Wisconsin Association of Free & Charitable Clinics, Inc IV

Project Number: 22VSEWI001

Project Period: 01/01/2023 - 12/30/2023

Site Name: Rock River Community Clinic

Focus Area(s)

Primary: Healthy Futures

Secondary:

VISTA Assignment Objectives and Member Activities

Goal of the Overall VISTA Project: The AmeriCorps Member activities will increase access to healthcare to the low income and uninsured population by providing efficiencies and system support of integral components to ensure operations of the clinic are sustainable and suitable for clinic growth and the delivery of high-quality healthcare to the most vulnerable populations.

Objective of the Assignment

Collaborate with team to implement and support policies, procedures, and best practices which maximize access to healthcare and improve overall quality of care.

Member Activity (01/01/2023 - 12/30/2023): Member Activity: Engage with Revenue Cycle Manager and Billing System team in creating workflows and supporting financial operations to receive Medicaid and Medicare claims. Member Activity: Create insurance screening and enrollment processes for staff.

Objective of the Assignment

Develop efficient systems and oversee the capture, management and analysis of dental clinic treatment and support by RRCC.

Member Activity (01/01/2023 - 12/30/2023): Member Activity: Collaborate with providers to create and support time-efficient workflows and procedures that better support provider treatment planning and use of time. Member Activity: Manage data cleaning or organization efforts of dental software to better utilize reporting capacity to assess performance and guide system change. Member Activity: Support new patient access to dental services, particularly outreach related to families with young children for their first ever dental appointment. Member Activity: Create data visualizations to present to HRSA and community partners.

Objective of the Assignment

Create marketing outreach efforts to promote clinic initiatives including oral health initiatives and insurance coverage options.

Member Activity (01/01/2023 - 12/30/2023): Member Activity: Engage with Care Navigators and Health Promoters to promote oral health awareness in the local community. Engage with community events and partnerships to promote expansion of dental services. Member Activity: Collaborate in managing social media pages through scheduled weekly posts and requests. Create website content, particularly related to insurance and the promotion of clinic services.