

# VISTA Assignment Description (VAD)

**Title:** Lake Area Free Clinic Summer VISTA 2022

**Sponsoring Organization:** WISCONSIN ASSOCIATION OF FREE AND CHARITABLE CLINICS, INC.

**Project Name:** Wisconsin Association of Free & Charitable Clinics, Inc IV

**Project Number:** 22VSEWI001

**Project Period:** 01/02/2022 - 12/31/2022

**Site Name:** Lake Area Free Clinic

## Focus Area(s)

**Primary:** Healthy Futures

**Secondary:**

## VISTA Assignment Objectives and Member Activities

**Goal of the Overall VISTA Project:** The VISTA Member activities will increase access to culturally competent healthcare to the low income and uninsured population by providing efficiencies and integral components to ensure staffing and the delivery of culturally competent, high-quality healthcare to the most vulnerable populations. VISTA will engage in linguistic interpretation with patient and engage in patient eligibility process and reenrollment. Through the VISTAs service patients can be seen at no cost which can keep patients out of poverty by not receiving unaffordable medical bills.

### Objective of the Assignment

Engage in providing linguistically competent care to patients.

**Member Activity (06/06/2022 - 08/31/2022):** Member Activity: Provide interpretation for Spanish speaking patients during appointments. Member Activity: Provide interpretation for Spanish speaking patients with case management as needed.

### Objective of the Assignment

Coordinate reception duties for both medical and dental clinics to ensure full coverage and patient access to services.

**Member Activity (06/06/2022 - 08/31/2022):** Member Activity: Provide linguistically and culturally competent care while answering phone and greeting patients. Member Activity: Engage in interpreting phone calls when needed. Member Activity: Provide interpretation guidance and clinic resources to patients when needed.

### Objective of the Assignment

Identify areas for efficiencies in clinic eligibility process.

**Member Activity (06/06/2022 - 08/31/2022):** Member Activity: With Eligibility Specialist, evaluate process of reenrollment and bring recommendations forth. Member Activity: Determine areas for streamlining reenrollment process. Member Activity: Once finalized create a resource guide outlining reenrollment process.