

# VISTA Assignment Description (VAD)

**Title:** HealthNet of Rock County VISTA 2023-2024

**Sponsoring Organization:** WISCONSIN ASSOCIATION OF FREE AND CHARITABLE CLINICS, INC.

**Project Name:** Wisconsin Association of Free & Charitable Clinics, Inc IV

**Project Number:** 22VSEWI001

**Project Period:** 01/01/2023 - 12/30/2023

**Site Name:** Healthnet of Rock County

## **Focus Area(s)**

**Primary:** Healthy Futures

**Secondary:**

## **VISTA Assignment Objectives and Member Activities**

**Goal of the Overall VISTA Project:** The VISTA Member activities will increase access to healthcare to the low income and uninsured population by evaluating processes, studying population health metrics, and laying the groundwork of integral components to ensure sustainability of funding, volunteer staffing, medications and the delivery of high quality healthcare to the most vulnerable populations. Through the VISTAs service patients can be seen at no cost which can keep patients out of poverty by not receiving unaffordable medical bills.

### **Objective of the Assignment**

Engage with data collection and data reporting for grants, organizational metrics, or public awareness to research clinics quality measures.

**Member Activity (01/01/2023 - 12/30/2023):** Member Activity: Research and gather data reporting through HealthNet of Rock County's databases on the number of visits & patients, progress on other quality based metrics, etc. each month to evaluate clinics services. Member Activity: Ensure data collection for new and upcoming programming through query creation and customizing fields in electronic health records. Member Activity: VISTA will develop a continuation plan/guide for future VISTA members to carry out project.

### **Objective of the Assignment**

Ensure HealthNet of Rock County secures the Gold Standards of Excellence and achieve NCQA Medical Home Accreditation.

**Member Activity (01/01/2023 - 12/30/2023):** Member Activity: Collaborate with clinic managers to ensure that HealthNet of Rock County is continuously meeting Wisconsin Association Free and Charitable Clinic's Gold Seal of Excellence. Member Activity: Begin evaluating and tracking the results of patient surveys in medical, dental, and behavioral health clinic to further resources for clinic patients. Member Activity: Research and develop an action plan for HealthNet of Rock County to achieve NCQA Medical Home Accreditation. Member Activity: Develop a sustainability plan for future VISTA members.

### **Objective of the Assignment**

Research partnerships for HealthNet of Rock County to secure pharmaceuticals to be given to uninsured patients.

**Member Activity (01/01/2023 - 12/30/2023):** Member Activity: Coordinate with a digital patient assistance program to ensure HealthNet of Rock County will obtain medications that improves the clinic in fulfilling new prescriptions and refills in its medication repository. Member Activity: VISTA will be creating a network of providers who order samples from pharmaceutical companies that provide further access to necessary medications. Member Activity: VISTA will develop a continuation plan/guide for future VISTA members to carry out project.

### **Objective of the Assignment**

Improve quality metrics for HealthNet of Rock County, Inc. through participation in standards and QA/QI committee participation.

**Member Activity (01/01/2023 - 12/30/2023):** Member Activity: Monitor and implement the objectives of the Quality Assurance and Quality Improvement Committee, and create the Quality Assurance and Quality Improvement Plan for 2023-2025. Member Activity: Monitor and implement interventions and data reporting for the 2021-2023 Quality Assurance and Quality Improvement Plan. Member Activity: Create and publish metric dashboard on all HealthNet public channels to share and promote information. Member Activity: VISTA will develop a continuation plan/guide for future VISTA members to carry out project.