

# Urgent Care/Respiratory Clinic

Do you have an appt today?

Patients may bring back a maximum of one other person ONLY if there is a need for translation or disability  
That person is also screened.

Use surgical masks and external forehead thermometers  
**Forehead: >99**  
**Oral:>100**

Yes

No

Respiratory Clinic?

Urgent Care?

Give patient education information  
Advise patient to return to car or home and call to schedule an appointment

Direct patient to Purple Pod door

Confirm appointment  
Screening Questions

Medical staff gives patient mask at purple pod door entrance if patient does not already have one

Temp

Note: If temp reads 99 on external thermometer, double check with oral thermometer

Clear screening=  
**WRISTBAND**

Send patient to check in with medical PSA

IF PATIENT states they have any RESPIRATORY SYMPTOMS and/or they have a FEVER:  
Alert PSA staff that patient has symptoms and will need to be ROOMED immediately

Welcome Desk-Employees

Use surgical masks and external forehead thermometers  
**Forehead: >99**  
**Oral:>100**

Confirm Employee (badge or uniform)

Yes

No

Temp

Double check with oral thermometer

Direct to proper screening table

Clear screening=  
**WRISTBAND & SURGICAL MASK** for the day.

Fail screening

Employee cleared for Church Health spaces

Advise employee to self-isolate (go to car) and call his/her manager immediately.

ALL staff are required to follow screening protocols to obtain entrance to Church Health spaces

Welcome Desk-1<sup>st</sup> Floor  
All Patients

Use surgical masks and external forehead thermometers  
**Forehead: >99**  
**Oral:>100**

Patients may bring back a maximum of one other person ONLY if there is a need for translation or disability  
That person is also screened.

Do you have an appt today?

Yes

No

Respiratory Clinic?

Primary Care/FM

Give patient education information  
Advise patient to return to car/Juice Bar area or home and call to schedule an appointment

**Give patient a MASK**

Confirm appointment

Direct patient to Purple Pod door

Screening Questions  
Temp

Note: If temp reads 99 on external thermometer, double check with oral thermometer

IF PATIENT states they have any RESPIRATORY SYMPTOMS and/or they have a FEVER:  
**MASK IMMEDIATELY**

Clear screening=  
**WRISTBAND**

Send patient to check in with medical PSA

Alert PSA staff that patient has symptoms and will need to be ROOMED immediately

Use surgical masks

Checkpoint-Patients and Staff  
2<sup>nd</sup> floor

Do you have a wristband?

Yes

No

Direct to  
Medical Clinic

Send patient/staff  
member back to 1<sup>st</sup>  
Floor for screening

Patients may bring back a maximum of one other person **ONLY** if there is a need for translation or disability  
That person should **ALSO** be checked for a wristband.