

VISTA Assignment Description (VAD)

Title: Community Outreach Health Clinic Program and Development Assistant VISTA

Sponsoring Organization: WISCONSIN ASSOCIATION OF FREE AND CHARITABLE CLINICS, INC.

Project Name: Wisconsin Association of Free & Charitable Clinics, Inc IV

Project Number: 22VSEWI001

Project Period: 01/02/2022 - 12/31/2022

Site Name: Community Outreach Health Clinic

Focus Area(s)

Primary: Healthy Futures

Secondary:

VISTA Assignment Objectives and Member Activities

Goal of the Overall VISTA Project: The mission of the Community Outreach Health Clinic is to provide quality, non-emergency medical, dental, and pharmaceutical care, refer patients to appropriate community services, and encourage health and wellness through education and counseling. The Clinic cares for uninsured and under insured persons residing in Froedtert Health Menomonee Falls Hospital service area, using volunteer professional staff. The VISTA member will assist the clinic in improving the organizational processes, program development, and medication assistance program participation.

Objective of the Assignment

VISTA will assist to improve daily clinic operation management.

Member Activity (01/02/2022 - 04/01/2022): 1. Review current clinic operation and management flow process and develop improvement with focus on volunteer positions of receptionist and screener.2. Asses and improve the use of using Practice Fusion as the EHR.3. Develop training on clinic operations for new volunteers.

Objective of the Assignment

Implement development of the clinic program.

Member Activity (01/02/2022 - 04/01/2022): 1. : Learn about American Heart Association programs (Target BP; Check, Change Control Cholesterol; and Target Diabetes), improve data gathering and reporting processes.2. Assist in the development of a new Medication Assisted Treatment program for opioid and alcohol addiction.3. Assist licensed counselor in the development of Smart Recovery classes.4. Collaborate with clinic nurse practitioner, registered nurse, and licensed counselor in the development of education and therapy group session for patients at the Outreach Clinic.

Objective of the Assignment

Improve the process of utilizing the Patient Assistance Programs to obtain medication.

Member Activity (01/02/2022 - 04/01/2022): 1. Learn and improve process for patient assistance programs (PAP) to obtain initial medications and refills.2. Improve the PAP process using the RxAssist Plus software.