

VISTA Assignment Description (VAD)

Title: Aurora Walker's Point Community Clinic Summer VISTA

Sponsoring Organization: WISCONSIN ASSOCIATION OF FREE AND CHARITABLE CLINICS, INC.

Project Name: Wisconsin Association of Free & Charitable Clinics, Inc IV

Project Number: 22VSEWI001

Project Period: 01/02/2022 - 12/31/2022

Site Name: Aurora Walkers Point Community Clinic

Focus Area(s)

Primary: Healthy Futures

Secondary:

VISTA Assignment Objectives and Member Activities

Goal of the Overall VISTA Project: Aurora Walker's Point Community Clinic serves underinsured and uninsured, low-income patients in Milwaukee County who are otherwise unable to access care. Because of the high need for such services, the clinic has been at capacity for several years and accepts new patients for urgent care only. To ensure we are providing care to our focus population, the clinic is working on refining eligibility guidelines and a process for assessment for both new and current patients. Through the VISTAs service patients can be seen at no cost which can keep patients out of poverty by not receiving unaffordable medical bills.

Objective of the Assignment

To develop AWPCC's process and policies for assessing clinic and insurance eligibility of both new and established patients. This will allow the clinic to maintain access for uninsured/low income patients and direct patients who do not meet eligibility guidelines to appropriate health care homes.

Member Activity (01/02/2022 - 12/31/2022): Member activity: Learn about the clinic process flow, analyze staffing and patientcare and present a plan for times and opportunities when the assessment could best take place without interrupting patient care depending on program and patient needs. Member activity: Finalize development of policy recommendations for assessments including creating/refining messages for patients that relay clinic intention to help the deliver the best health care to those in need.

Objective of the Assignment

Collaborate with staff in determining patient eligibility within the clinic guidelines, finding new health clinics as appropriate and/or pursuing insuranceoptions.

Member Activity (01/02/2022 - 12/31/2022): Member activity: Discuss options in Spanish (Spanish fluency required) and engage with interpreter services for other patient languages. Member activity: Collect and assess necessary paperwork for income eligibility(at or below 250% FPL). Member activity: Discuss, identify and suggest geographically appropriate healthcare clinic alternatives as needed.